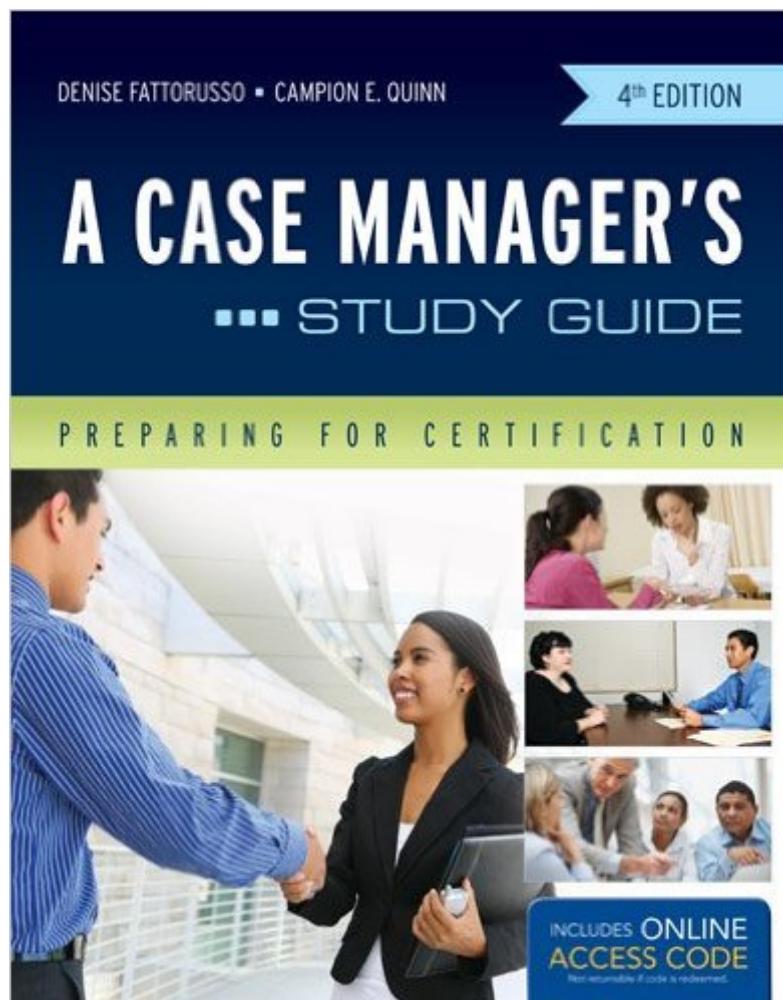


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# A Case Manager's Study Guide: Preparing For Certification



## **Synopsis**

A Case Manager's Study Guide: Preparing for Certification, Fourth Edition is the perfect study guide for new case managers preparing to take the Certified Case Manager (CCM) exam and practicing case managers who are recertifying. Based on the Commission for Case Manager Certification (CCMC) six knowledge domains and eight essential activities, it addresses new changes passed and legislative updates resulting in significant changes in healthcare and case management. New topics include patient-centered care, readiness to change, evidence-based case management, and management outcomes. Completely updated and revised, A Case Manager's Study Guide: Preparing for Certification, Fourth Edition contains nearly 700 questions and comprehensive answer rationales. Included with the book is an online Access Code for Navigate TestPrep, a dynamic and fully hosted online assessment tool designed to help nurses prepare for certification examinations by offering case-based questions, detailed rationales, and robust reporting. Navigate TestPrep: A Case Manager's Study Guide also sold separately. \* Randomized questions create new exams on each attempt \* Monitors results on practice examinations with score tracking and time on each task \* Reporting tools evaluate progress and results on each attempt Don't forget to visit our nursing certification website: [www.NursingCertificationSuccess.com](http://www.NursingCertificationSuccess.com).

## **Book Information**

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## **Customer Reviews**

I bought this book back in March to prepare for the CCM exam this month in August. I passed but I agree with some of the other reviewers who stated that: 1) a lot of the practice questions in this

study guide were stated in very confusing ways and also were worded nothing like the actual CCM exam questions, 2) the study guide was very detailed but the CCM exam questions seemed more general, & 3) some of the concepts on the exam weren't covered enough in this book it seemed. I did purchase a CCMC practice exam that had retired questions so at least I had some an idea of the types of questions that I would encounter on the actual exam. I felt like I studied in too much detail the health care reimbursement section (which was the largest section in this book) when I could have spent that time focusing on case management concepts & healthcare management/delivery. Like I said, this book was easy to read/follow and did have a lot of detailed information to form a solid knowledge base, and I'm sure without it I wouldn't have passed. However, I think there's probably better study guides out there.

Although the book seemed detail oriented, not much of what I read in the book was on the test. I do believe that it prepared me well enough to figure out the correct answer when I was unsure. Taking the CD - Rom test a few times prior to the actual exam was probably the most help in preparing me to take the test.

I just took, and passed, the CCMC's CCM exam on the first try. This is one of the books I used as prep. On the plus side; the narrative review sections were quite good. However, using the test questions (on computer, anyway) became quite frustrating after a while. The actual exam structures questions differently: a simple choice of about 4 options, no "1,2&4" "all of the above" or "none of the above" to complicate things. The "Feedback" explanations were not always clearly helpful. Occasionally, answer options made little sense, i.e.: option C would be "C" - no reference to the real choices listed above as "1" through "4". I returned the book for gift card credit even before taking the exam.

I used this book and one other to study for the CCMC exam and passed the test!The book gives you on-line access to hundreds of study questions, which helps the learnerunderstand the information in each chapter. I would highly recommend this book as a study tool.

I bought several books and flashcards to prepare for my CCM exam. I was so nervous because several coworkers had failed. This book is the reason that I passed. Not only did I pass but I thought the test was easy. This book prepared me, the others just overwhelmed me. I am so glad I took the recommendations of other nurses on Allnurses.

Great resource. I used a variety of different resources to study for the exam and I did pass but I think I would have been fine if I had only used this book. The test that comes with it isn't a CD but is a link to a website you can take practice tests on. You can take the tests 2 ways. You can answer the questions one at a time and immediately find out what the correct answer is and why it is the correct answer or you can answer all the questions on that test, get your score and go back and review the questions you want. There are also tests for each chapter that are in the book itself.

I took the CCM exam yesterday morning along with 2 coworkers. I don't know if I passed yet, but I felt good walking out of there and this book is the reason why. The three of us used a variety of study guides and we all agreed that this one was the one that best prepared us to take the exam. The book pretty much covered everything on the test, but it didn't overwhelm me with unnecessary detail like some of the other guides. The CD Rom with practice questions is great. I think the questions in the book/CD Rom were more difficult than the ones on the actual test, so if you get comfortable with the questions in the study guide you should be very comfortable on test day. Good luck to anyone out there studying!

Very helpful with all that is needed for my test. Very easy to follow and take each test in the chapters.

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